

SAN DIEGO ENDOSCOPY CENTER

Dear Patient:

Welcome to San Diego Endoscopy Center. We are pleased that you have placed your trust in us to provide your healthcare services.

San Diego Endoscopy Center was designed to provide patients with high quality care at a lower cost and in a less stressful environment than the hospital. Our pleasant atmosphere and highly trained and helpful staff can minimize the anxiety that often comes with having procedures.

Please expect a call from our staff one to two days before your scheduled procedure to discuss insurance benefits, co-pays/deductibles due at the date of service, pre-operative preparation and answer any questions you may have regarding your procedure. During this call, we will verify your appointment time and arrival time to the facility. It is important that a responsible adult drive you to and from the facility for your procedure. In view of the fact that you will be sedated during your visit, we cannot allow you to drive yourself home. Unfortunately, we cannot make any exceptions to this requirement.

When you come to San Diego Endoscopy Center, we ask that you do not bring any jewelry or other valuables to the center. We do ask that you bring your **Photo I.D. and insurance card(s)** with you as well as your **signed ASC Conditions of Coverage, Registration form and Medication Reconciled list**. We accept major credit cards for co-pays or deductibles due at the time of service.

If at any time during your visit you have a question regarding a process or your safety, we ask that you "SPEAK UP" and share your concerns with our staff. Our goal is to provide a safe, friendly environment in which your concerns are addressed promptly to your satisfaction.

In closing, we appreciate the trust you have placed in the team at San Diego Endoscopy Center. We will make every attempt to honor that trust by providing the high quality medical care you expect and deserve. We want your visit to be as pleasant as possible and welcome any comments and suggestions you may have.

If you have any further questions, please call us at 619-497-2888. One of our highly qualified team members will be happy to assist you.

Sincerely,

Jennifer Lovin, R.N.
Administrator